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|---|--------------------------------|--|
| <b>Search Notes</b>   | <b>Application/Control No.</b> | <b>Applicant(s)/Patent Under Reexamination</b> |
|  | 10720943                       | REFORMATO ET AL.                               |
|   | <b>Examiner</b>                | <b>Art Unit</b>                                |
|   | THJUAN K ADDY                  | 2614   |

### SEARCHED

| <b>Class</b> | <b>Subclass</b> | <b>Date</b> | <b>Examiner</b> |
|--------------|-----------------|-------------|-----------------|
| 379          | 211.02          | 11/21/09    | TKA             |
| 379          | 88.01           | 11/21/09    | TKA             |
| 379          | 201.01          | 11/21/09    | TKA             |
| 379          | 114.23          | 11/21/09    | TKA             |
| 379          | 114.21          | 11/21/09    | TKA             |
| 379          | 212.01          | 11/21/09    | TKA             |
| 379          | 219             | 11/21/09    | TKA             |
| 379          | 221.01          | 11/21/09    | TKA             |

### SEARCH NOTES

| <b>Search Notes</b>  | <b>Date</b> | <b>Examiner</b> |
|--|-------------|-----------------|
| EAST: search terms: address; phone; book; IVR; search; speech; verbal; voice; switch; PBX; ACD; exchange; terminal; device; telephone; phone<br>EAST: john near2 reformato.in.   | 11/21/09    | TKA             |
| US-PGPUB: (establish\$6 or connect\$6 or creat\$6) near3 call near4 first near2 (device or terminal or telephone or phone) near4 second near2 (terminal or device or telephone or phone) and receiv\$6 near3 call near4 first near2 (pbx or exchange or acd or switch) and switch\$6 with ((voice near2 portal) or ivr) and comple\$6 near4 new near3 (call or connection) with third near2 (switch or pbx or exchange or acd) with second near2 (terminal or device or telephone or phone).clm. | 11/21/09    | TKA             |
| US-PGPUB: (user or subscriber or caller) near3 (speech\$5 or verbal\$6 or speak\$5) near3 number near3 called and (addressbook or phonebook or (address near book) or (phone near book)) and search\$6.clm.  | 11/21/09    | TKA             |
| US-PGPUB: 379/211.02 and (user or subscriber or caller) near3 (speech\$5 or verbal\$6 or speak\$5) near3 number near3 called and (addressbook or phonebook or (address near book) or (phone near book)) and search\$6.clm.   | 11/21/09    | TKA             |
| US-PGPUB: 379/211.02 and call near2 bill\$5 near2 (home or primary) and (address or directory or list) and (play or message or prompt\$5) and destination.clm.   | 11/21/09    | TKA             |
| See attached EAST Search History: US-PGPUB   | 11/21/09    | TKA             |
| See attached EAST Search History   | 11/21/09    | TKA             |

### INTERFERENCE SEARCH

| Class | Subclass | Date     | Examiner |
|-------|----------|----------|----------|
| 379   | 211.02   | 11/21/09 | TKA      |
| 379   | 221.01   | 11/21/09 | TKA      |
| 379   | 219      | 11/21/09 | TKA      |
| 379   | 212.01   | 11/21/09 | TKA      |
| 379   | 88.01    | 11/21/09 | TKA      |